



FREQUENTLY ASKED QUESTIONS (FAQ)



SKRUM FREQUENTLY ASKED QUESTIONS

Q: DOES THIS RACE AWARD A MEDAL TO FINISHERS?

A: YES. EVERY FINISHER GETS A MEDAL.

O: WHICH RUNNER GETS TOP PRIZES?

A: THE PRIZES ARE AS FOLLOWS: OVERALL FOR MALE AND FEMALE CATEGORIES: 1ST PLACE: \$500, 2ND PLACE: \$250, AND 3RD PLACE: \$100.

O: WHICH RUNNER GETS TOP PRIZES?

A PLACING MEDALS WILL BE GIVEN TO THE TOP THREE MALE AND FEMALE IN THE FOLLOWING CATEGORIES: 17 AND UNDER, 18-29, 30-39, 40-49, 50-59, 60+

Q: WHAT IS THE MINIMUM AGE REQUIREMENT, AND DO YOU NEED A PARENT OR GUARDIAN'S CONSENT TO PARTICIPATE?

A: THE MINIMUM AGE FOR THE 5K IS SIX, AND WE NEED THE SIGNATURE OF A CONSENTING PARENT OR GUARDIAN. A RUNNER UNDER 12 MAY ONLY PARTICIPATE IN THE 5K IF ACCOMPANIED BY AN ADULT. THE AGE LIMIT FOR THE CHILDREN'S 1K DASH IS 4-12.

Q: CAN I HAVE MY FAVORITE PET/DOG RUN WITH ME?

A: YES. HOWEVER, RETRACTABLE LEASHES ARE NOT ALLOWED. PLEASE BE AWARE AND STAY CLEAR OF OTHER RUNNERS. RUNNERS WITH DOGS MUST RUN AT THE ÉND OF THE RACE (LOOK FOR THE 10+ MINUTE SIGN).

Q: CAN I REGISTER AT PACKET PICK UP? WHAT ABOUT ON RACE DAY?

A: YES, IF SPOTS ARE AVAILABLE, BUT WE CAN'T GUARANTEE YOUR DESIRED SHIRT SIZE.

Q: DO YOU ACCEPT CREDIT CARDS AT PACKET PICK UP AND ON RACE DAY?

A: YES. WE WILL ALSO ACCEPT CASH.



SKRU FREQUENTLY ASKED QUESTIONS

Q: CAN I PICK UP MY FRIEND'S PACKET?

A: YES, YOU CAN. TO DO SO, YOU ONLY NEED THE NAME THEY REGISTERED UNDER AND A HARD COPY OR VIRTUAL COPY OF THEIR IDENTIFICATION CARD (ID).

Q: IS THERE RACE DAY PACKET PICK-UP?

A: EARLY BIB PICK-UP WILL OCCUR ON FRIDAY, MAY 31, AT THE NORWALK ARTS AND SPORTS COMPLEX BETWEEN 10:00 A.M. AND 8:00 P.M.

Q: WHAT IF I FORGET MY BIB AT HOME?

A: IF YOU LOSE YOUR BIB OR FORGET IT AT HOME, A \$10 FEE WILL BE CHARGED TO REISSUE A NEW ONE.

Q: THE SHIRT IN MY PACKET DOESN'T FIT. CAN I EXCHANGE IT FOR A DIFFERENT SIZE?

A: WE POST DEADLINES FOR BIB NAME AND SHIRT SIZE SELECTION AND ORDER SHIRTS IN ADVANCE ACCORDING TO WHAT YOU SELECT IF YOU REGISTER BY THOSE DEADLINES. WE ESTIMATE THE REMAINDER. IF WE HAVE ANY EXTRAS AFTER THE RACE, YOU ARE WELCOME TO EXCHANGE THEM, BUT EXTRAS FOR EXCHANGE ARE UNLIKELY IF THE RACE FILLS.

Q: WILL THERE BE A PLACE TO LEAVE A DROP BAG FOR THE RACE?

A: NO.

Q: I REGISTERED, BUT NOW I CAN'T MAKE IT. CAN I GET A REFUND OR DEFER MY REGISTRATION TO NEXT YEAR?

A: THERE IS NO RAINCHECK FOR THIS EVENT. YOUR ENTRY FEE FOR THIS YEAR'S EVENT CANNOT BE TRANSFERRED TO NEXT YEAR'S EVENT, AND THERE ARE NO REFUNDS, NO EXCEPTIONS. YOU CAN TRANSFER YOUR ENTRY TO ANOTHER PERSON FOR FREE BEFORE THE BIB NAME DEADLINE. DON'T HESITATE TO GET IN TOUCH WITH US TO DO SO.



SKRU FREQUENTLY ASKED QUESTIONS

Q: CAN YOU MAIL MY RACE PACKET TO ME, OR CAN I PICK IT UP AFTER THE RACE, EVEN THOUGH I WON'T RUN?

A: NO. ALL UNCLAIMED RACE PACKETS CAN BE PICKED UP AT THE NORWALK ARTS AND SPORTS COMPLEX.

Q: I LEFT EARLY, BUT IT LOOKS LIKE I WON AN AWARD. CAN YOU MAIL IT TO ME?

A NO, WE DO NOT MAIL OUT AWARDS AFTER THE RACE. YOU CAN PICK UP YOUR MEDAL OR AWARD AT THE NORWALK ARTS AND SPORTS COMPLEX.

Q: ARE BABY JOGGERS/STROLLERS ALLOWED?

A: YES, PLEASE BE AWARE AND STAY CLEAR OF OTHER RUNNERS.

O: WILL THERE BE PORT-A-POTTIES ON THE COURSE?

A: NO, RESTROOMS WILL BE AVAILABLE AT THE RUNNERS VILLAGE ONLY.

Q: WILL THERE BE ENTERTAINMENT, FOOD, AND DRINKS?

A: YES! WE WILL HAVE FOOD TRUCKS AND LIVE ENTERTAINMENT DURING THE EVENT.

Q: WHEN WILL THE RACE RESULTS BE POSTED?

A: RESULTS WILL BE POSTED AND AVAILABLE AS RUNNERS COMPLETE THE RACE.

Q: WHAT ARE YOUR CONTINGENCY PLANS FOR BAD WEATHER?

A: RAIN- THE EVENT WILL NOT BE CANCELED DUE TO RAIN ALONE UNLESS THE DOWNPOUR IS SUCH THAT ATHLETES, POLICE, AND VOLUNTEERS LOSE VISIBILITY, MAKING SITUATIONS UNSAFE. IF THIS OCCURS, WE WILL WAIT UNTIL THE RAIN SUBSIDES. ATHLETES WILL BE INFORMED OF SUCH A CHANGE VIA ANNOUNCEMENTS ON RACE MORNING.