

# NEW

# Water Utility Billing Payment System

Pay your bills faster, easier, more conveniently, and securely with the City of Norwalk's NEW online and phone payment system.

## New Features

- **One-Time Payment**  
– Allows for quick online payment without registering for an account. To use this feature, visit <https://ipn.paymentus.com/rotp/nrwk>
- **Registered Account**  
– Allows for paying multiple accounts online, viewing payment history, and setting up automatic payments, and securely saving payment information. To use this feature visit <https://ipn.paymentus.com/cp/nrwk>
- **Payment Methods Accepted** – Visa, Mastercard, American Express and Electronic Checks.
- **Interactive Voice Response** – Pay bills over the phone by calling 888-647-2502.

**There are no convenience fees for using the NEW payment system.**

**For more information, call the Norwalk Water Billing Division at 562-929-5766.**



## Pay Online

Website: <https://ipn.paymentus.com/cp/nrwk>



Customer Portal

Make One-Time Payment

Pay your bill in 3 easy steps without registering. All you need is your account number from your paper bill.

Payments made prior to midnight will be posted to your account next day. Payments made after midnight will be posted within 48 hours. For each payment, you will receive a confirmation number for your records.

Pay Now

Login

Email

someone@example.com

Password

Password

Don't have an account [Register Now](#)

Login

[Forgot your password?](#)





# NUEVO

# Sistema de Pago para Facturas de Agua

Page sus facturas más rápido, fácil, de manera más conveniente y segura con el NUEVO sistema de pago por línea y por teléfono de la ciudad de Norwalk.

## Nuevas funciones

- **Pago Inmediato** – Permite pago rápido por línea sin registrarse para una cuenta. Para usar esta función, visite <https://secure1.paymentus.com/rotp/nrwk>.
- **Cuenta Registrada** – Permite pagar varias cuentas en línea, ver facturas y pagos, establecer pagos automáticos y guardar la información de pagos de forma segura. Para usar esta función, visite <https://secure1.paymentus.com/cp/nrwk>.
- **Métodos de Pago Aceptados** – Visa, Mastercard, American Express y Cheques Electrónicos
- **Respuesta de Voz Interactiva** – Page sus facturas por teléfono, hable al 888-647-2502

**No existen cargos adicionales por usar el NUEVO sistema de pago.**

**Para más información, hable a Norwalk Water Billing Division al 562-929-5766.**



## Page sus facturas

Sitio web: <https://ipn.paymentus.com/cp/nrwk>



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