

Norwalk^eNow

norwalk.org The official community publication of Norwalk, California March 2018, Volume 37, #3



Kevin Gano Returns to Norwalk as Deputy City Manager

Kevin R. Gano began his career in law enforcement in 1973. Before coming to Norwalk, he served as a uniformed officer with the cities of West Covina and La Verne and held various positions in supervisory, training and mid-management capacities.



In 1987, Gano served as a Senior Administrative Assistant to the City Manager in Upland and later in March of 1989, he assumed the position of Public Safety Director for the City of Norwalk.

During his tenure in Norwalk, in addition to his day-to-day management responsibilities, he was appointed by the Los Angeles County Board of Supervisors and served as a Commissioner and Vice Chair for the Department of Children and Families. He was later appointed by the governor of the State of California to serve as a member of the Metropolitan State Hospital Advisory Committee and he was also an advisor to the State Department of Juvenile Justice relating to youth crime prevention

and intervention strategies.

In 2005, after sixteen years of service, Gano retired from the City of Norwalk. Subsequent to his retirement he worked for Foothill Transit, a 23 city regional transportation authority serving approximately 15 million passengers annually, where he developed their Transportation Safety and Security Program. Kevin left Foothill Transit to serve as Public Safety Advisor for Congresswoman Grace F. Napolitano for 2 years.

Gano possesses 2 undergraduate and graduate degrees in Public Administration. He is also a graduate of the FBI Law Enforcement Executive Leadership Academy.

During his career, Gano has been a leader in the law enforcement community and his expertise has been greatly sought after to the extent he wrote two Legislative Bills that were passed into State Law. As well, he wrote and was featured in a number of news articles pertaining to successful community policing and crime prevention strategies.

As Deputy City Manager, Kevin will administer the Los Angeles County Sheriff's Department contract, oversee activities of the Public Safety and Social Services departments and manage gang prevention issues for the City, among other duties.

Building a Homeless Plan for Norwalk



The Social Services Department hosted meetings to gather input for the development of a plan for Norwalk to address and end homelessness. The meetings held at the Social Services Center on January 17, 30, February 1 and February 6 provided an opportunity for residents, business community members, homeless service providers and members of the faith based community to provide input, recommendations and solutions to this issue.

The next steps include outlining the information gathered and developing a plan that includes best strategies for Norwalk. The information will be shared and discussed at an upcoming council meeting.

Community Congress Successfully Launches



The Community Congress joined community stakeholders for social planning, which fosters an environment where individual community members work together, generate discussion, and provide solutions and shared visions for critical City function areas.

On Saturday, February 3, 82 community stakeholders discussed key issues in town, prioritized the importance of each issue, brainstormed potential solutions to the issues, and made recommendations

that will be presented to the City Council in a final report. City function areas discussed included economic development; public safety; infrastructure improvements such as; recreation and cultural services; transportation; senior and social services; and community outreach. Facilitators Evan Brooks Associates will now analyze the data compiled at the Community Congress and prepare a report that will be presented to City Council for review, further discussion, and direction.

State of the City Address



Friday, March 2 • 11:30 a.m.
DoubleTree by Hilton Hotel
13111 Sycamore Drive

The Norwalk Community Coordinating Council hosts the Annual "State of the City" Address. Recently appointed City Manager Jesus M. Gomez, along with Los Angeles Sheriff's Department/Norwalk Station Captain James Tatreau are expected to speak on progress, challenges and goals for Norwalk. Norwalk Chamber of Commerce President Yovani Flores will also update attendees on the organization's work to highlight the community's businesses and grow the local economy.

Proceeds from the sold-out event, which includes a silent auction, will be donated to programs serving the needs of Norwalk residents and families. In 2017, the event made it possible for the Coordinating Council to provide funding to Helpline Youth Counseling, the Children's Dental Clinic, Our Place Housing Solutions and the City's Food Pantry.

Norwalk City Hall Hours of Operation

Monday - Thursday 8 a.m. - 6 p.m.
Alternating Fridays 8 a.m. - 5 p.m.
Saturday & Sundays Closed

Norwalk City Council

Mayor Luigi Vernola
Vice Mayor Leonard Shryock
Councilmember Tony Ayala
Councilmember Jennifer Perez
Councilmember Margarita L. Rios

City of Norwalk
12700 Norwalk Blvd.
Norwalk, CA 90650

PRSR STD
US Postage
PAID
Permit No. 1139
Whittier, CA

To Postal Patron

Get Involved

Norwalk Transit

Norwalk Transit System (NTS), in partnership with Metro, have improved the former Rider Relief Program, which offers subsidies to eligible patrons on transit fares/passes. With the new Low-Income Fare is Easy (LIFE) coupons, qualifying riders can save even more on their NTS fare and on Metro 7-Day or 30-Day passes.

Sign-up in just three easy steps:

1. Call: Contact the administrator in your area to begin the application process. Call (562) 806-0250 to find your administrator.
2. Apply: Visit your local agency to submit your application, proof of eligibility documents and receive your coupon booklet.
3. Redeem: Use your coupon towards the purchase of a Metro 7-Day or 30-Day pass, or towards fare on various Transit Agencies such as NTS.

Please call NTS Customer Service at (562) 929-5550 or the TAP hotline at (866) TAPTOGO to find out which vendor redeems LIFE coupons.



Report Potholes



Ever wonder what happens when you let us know about potholes?

The City of Norwalk Public Services Department receives reports of potholes through phone calls, service requests through the City's website and Govt 2.0 notifications. All information is entered into a work order system and Street Division staff fill the potholes as quickly as possible. Asphalt patch is used to fill the locations, and streets with a high frequency of potholes are monitored to ensure that the patch is maintained until streets can be repaired.

(562) 929-5511

Norwalk.org/service-request
Government 2.0 app

ENERGY corner

Save Money and Time at SoCalGas® Marketplace



Southern California Gas Company makes it easy to upgrade your home to the latest energy efficient appliances and equipment. The Marketplace is a one stop shop that provides customers a way to find energy efficient products and available incentives offered by So Cal Gas.

The site gives you information on the products, connects you to a store's website to purchase the product and allows you the opportunity to read customer reviews of the products. This convenient site also calculates your savings based on product, product use, and product life expectancy. Apply for rebates quick and easy through the Marketplace too!

Go to <https://marketplace.socalgas.com/> to start shopping and saving!

Mayor's Prayer Breakfast Recap



Community leaders and local students gathered early on Valentine's Day morning to hear an inspiring message at the 48th Annual Mayor's Prayer Breakfast, held at the DoubleTree by Hilton hotel. The event's keynote speaker, Pastor Kay Butterfield of Community Chapel World Outreach in Norwalk, delivered a moving, heartfelt address on how "Love Builds Community." Pastor Kay affirmed that love involves putting one's compassion into action by caring for others before self. More importantly, she told the audience of over 450, love motivates a person to be involved in their community. Community Chapel World Outreach relocated to Norwalk in 1979 from Long Beach, and Pastor Kay has travelled worldwide giving seminars and completing missionary projects.



The event, organized by the Door of Hope Youth and Family Resource Center, also included musical performances and a testimonial message from April Reutter, founder of Pray Norwalk. April has been an educator in Norwalk for 22 years and created Pray Norwalk in 2009 to bring churches, officials and residents together to effect positive change in the city.

Electric Vehicle Drivers Have a New Place to Charge Up

Electric vehicle (EV) drivers and those who take the Metrolink from the Norwalk-Santa Fe Springs Station can now "juice up" while they ride the rails, thanks to a Southern California Edison pilot program known as Charge Ready.

Twelve new electric vehicle charging stations have been installed in the Metrolink Station parking lot through the program, in which SCE provides electrical infrastructure necessary for electric vehicle charging, as well as a rebate to help the City of Norwalk pay for the charging stations itself.

"Being able to charge up at this train station could make the difference between being able to drive an electric vehicle or not," says Laura Renger, SCE's principal manager for Air and Climate Policy. "This is especially important, as we at Southern California Edison believe that electrifying transportation is the best way to fight climate change and help reduce air pollution."



Social Service Event

Los Promotores Presents on Depression
Thursday, March 8 • 9 to 10 a.m.
Norwalk Social Services Center
11929 Alondra Blvd.

The Los Angeles County Department of Mental Health in partnership with Los Promotores are dedicated to providing educational workshops on prevention and early intervention on mental health. Please join us to learn about symptoms, causes, types and treatments of depression. This workshop will be conducted in Spanish. For more information please call (562) 929-5544.



Soroptimist Quartermania

Sunday, March 4 • 10:30 a.m. to 3 p.m.
Santa Fe Springs Town Center Hall
11740 East Telegraph Road
\$25/person

Soroptimist International of Norwalk and Soroptimist International of Santa Fe Springs invite you to try your "Luck of the Irish" at the upcoming Quartermania event. Ticket includes lunch and a paddle. Additional paddles can be purchased at the door.

Purchase tickets today:

Online via Paypal: sinorwalk.org/quartermania

By Phone: Carol Larson (562) 458-8836 or Amanda (949) 795-2776

By Mail: PO Box 2342, Santa Fe Springs, CA 90670

Proceeds support the Soroptimist Dream Programs, which improve the lives of women and girls through programs leading to social and economic empowerment.

Chamber of Commerce Golf Tournament

The Norwalk Chamber of Commerce's Annual 9-Hole Golf Tournament comes back to the newly renovated Don Knabe Golf Center & Junior Academy on Wednesday, March 14 from 4 to 8 p.m. This fun event brings together the Chamber with the business community and residents for an evening of food, golf and prizes. Participants in this event are treated with a BBQ dinner, 9 holes of golf and lots of opportunities to invest in the Chamber of Commerce. If you are interested in participating as a Golf Team or Sponsor, please reach out to the Norwalk Chamber at (562) 404-0909 or email info@norwalkchamber.com.



Pioneer Blvd. Median Improvement Project

Alondra Blvd. to Rosecrans Ave.

The project includes constructing landscaped median islands, installing a new traffic signal on Pioneer Boulevard at Ferina Street/Hopland Street, repaving the roadway, repairing gutters, and upgrading corner accessibility ramps. Center medians have been constructed, with landscaping to be completed. Street paving is scheduled to finish in March pending optimal weather for installing asphalt.



Foster Road Side Panel Project

Studebaker Rd. to Pioneer Blvd.

The project includes installation of wide sidewalks, pedestrian lighting, ADA-compliant ramps, drought tolerant landscaping, a traffic signal at Foster Road and Jersey Avenue, and a bicycle lane along Foster Road. Trees and asphalt panels have been removed, with curb, gutter, and irrigation work now underway. This project is anticipated to be completed in July 2018.



Miniachis de Norwalk

to receive Award of Excellence

Community News



The Recreation and Park Services Department's Miniachis de Norwalk program has been selected as a 2017 California Park & Recreation Society (CPRS) Award of Excellence recipient in the Arts and Cultural Services - Creating Community Award of Excellence category. The presentation of awards will take place at the annual CPRS Awards Recognition Banquet scheduled for Friday, March 16.

Utility Box Artwork



In an effort to broaden visibility of artwork throughout the community, the Art in Public Places Committee implemented a Utility Box Artwork Program in 2014. The program, which invites Norwalk youth to create original artwork, serves two purposes: the unique and specific designs beautify the City while telling a story, and a commonplace vault becomes a palette for local talent.

The most recent box, located on the corner of Bloomfield Avenue and Imperial Highway, was painted by Girl Scout Troop #4821. The troop of four 8 to 9 year olds and their parents spent their Saturday on January 20 painting pictures depicting avatars of themselves, camping, their famous cookies with a portrait of the Girl Scout founder, and a flower with the Girl Scout Pledge.

Girls left to right: Lyndsie Ruiz, Areli Cruz, Leslie Soto, Janice Soto



Egg-stravagant Egg Hunt

The bunny is back and working on the largest egg hunt in town. Join us on the Norwalk Civic Center Lawn on Saturday, March 31 from 12:30 p.m. to 3:30 p.m. The whole family can enjoy an afternoon of fun, egg hunts, games, crafts, and entertainment. Easter Bunny photos will be available for \$3. Don't forget to arrive early so your child does not miss the hunt. For more info, please call (562) 929-5702.

Egg Hunt Schedule

Age	Time
1½-3 - Tiny Tots	12:30 p.m.
4-5 - Funny Bunnies	1 p.m.
6-8 - Egg Heads	1:30 p.m.
8-10 - Wacky Wabbits	2 p.m.



Citywide Egg-Normous Egg Hunt

Some bunny has been super busy strategically planning a giant egg hunt around town. His office is full of maps, eggs, prizes, eggs and more prizes. All residents are welcome to participate in this massive egg hunt. Be on the lookout the week of March 26 for the eggs that will be hidden throughout town. Please see the rules below for egg hunt rules:

- **Must be Norwalk residents.**
- **Only one egg may be redeemed per family/household (ID required).**
- **Must be redeemed during the Egg-Stravagant Egg Hunt on March 31 at 12 p.m. at Norwalk Civic Center Lawn.**
- **City employees and their family members may not participate.**

For more information, please call (562) 929-5702.

Artastic

Friday, Mar 16 • 6 to 9 p.m.

Cultural Arts Center, 13200 Clarkdale Ave

"ARTASTIC" is a free special event that celebrates the arts and highlights the Cultural Arts Center's programs and classes. This community event will feature free art activities and projects, multiple art exhibits, entertainment, a fundraising dinner, and much more! Stop by to see how you can get involved in the creative process and art appreciation. For more information, please call (562) 929-5521.



Community Book Fair

Cultural Arts Center, 13200 Clarkdale Ave
Tuesday, March 13-Thursday, March 22 • 3 to 7p.m.

Friday, March 16 & 23 • 6 to 9 p.m.

Saturday, March 17 • 11 a.m. to 3 p.m.

Residents are welcome to purchase books, trinkets, and school supplies at great prices! Scholastics will provide books for all ages.

PUBLIC SAFETY CORNER

When to call LASD vs. Public Safety

"Ring-ring!!!"

"Thank you for calling Norwalk Public Safety. This is Susan, how can I help you?"

"There is a group of suspicious people in my alleyway and I think they're drinking!"

Public Safety's role in the community is addressing non-life-threatening quality of life issues. We respond to your requests regarding parking enforcement, general safety concerns and provide community outreach. The Public Safety Department appreciates



residents taking an active role in reporting matters of concern they observe throughout the city.

The City of Norwalk contracts with the Los Angeles County Sheriff's Department for policing services. Sheriff Deputies respond to emergency situations and traffic collisions.

Public Safety would like to provide you with examples of situations to help you determine what agency to call so you can get the fastest service possible. Here are some examples below.

Public Safety

- Non-Emergent and Non-Violent Calls for Service
- Parking Violations and Abandoned/ Inoperable Vehicles
- Quality of Life Issues: Transients, Panhandlers, Street Vendors, Drinking in Public, Loitering
- Traffic Safety Concerns
- Roadway Obstructions/Roadway Conditions requiring traffic control
- Smoking/Drinking in City Parks
- Graffiti and Graffiti Follow-Up
- Norwalk Municipal Code Violations
- School Safety Programs and Activities
- Special Event Safety and Security
- Patrols of Parks to Increase Safety of Youth and Families
- Neighborhood Watch and Business Watch

Public Safety will respond to the general area of concern, if you call us instead of the Sheriff's Department. We will take down your information, transfer you to the Sheriff's Department in order for you to provide them with first-hand knowledge of the situation, and send Public Safety Officers to monitor the perimeter pending Deputies' arrival.

LASD

- Calls Presenting an Immediate Threat to the Safety and Welfare of Others
- All Criminal Related In-Progress Calls
- Thefts from Person or Property: Burglaries, Robberies, and Petty Theft
- Traffic Accidents, Reckless Driving
- Stolen Vehicle Reports
- Vandalism/Graffiti in Progress
- Individuals or Groups Who May be Intoxicated or Under the Influence of Narcotics
- Indecent Exposure - All Sex Crimes
- Suspicious Vehicles



Public Safety can be reached at (562) 929-5732. Phone lines are open Monday through Friday from 7:00 a.m. to 10:00 p.m., Saturday from 8:00 a.m. to 10:00 p.m., and Sunday from 9:00 a.m. to 9:00 p.m. Norwalk Sheriff Station can be reached at (562) 863-8711 24 hours a day, 7 days a week. If you're experiencing a life-threatening emergency, call 9-1-1.

Summer Youth Leadership Program

The Summer Youth Leadership Program is a summer employment opportunity for Norwalk residents. Applications will be available Saturday, March 24, from 9 a.m. to 4 p.m. at the Norwalk Arts & Sports



Complex, 13000 Clarkdale Ave. Applications may only be picked up by the applicant who must present a current California or School ID.

- Applicant must be a Norwalk resident.
- Applicant must be at least 15 years of age as of June 3, 2018 and may not turn 19 years of age prior to August 12, 2018.
- Applicant will be required to obtain a work permit from their respective high school.
- Immediate family members of City of Norwalk full-time employees or elected officials are not eligible.

Teen Events

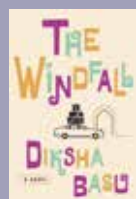
Adult 101 for Teens: Careers with the FBI
Wednesday, March 14 • 4 to 5 p.m.

Special Agent Evette Rivera discusses the various career tracks at the FBI including Surveillance, Intelligence Analysis, and Forensic Accounting. Learn about the application process and how to get hired by the nation's top law enforcement organization. Refreshments will be served.

Adult Events

Lit Wits Book Club

Monday, March 26 • 6:30 to 7:30 p.m.



March's book selection is *The Windfall* by Diksha Basu. A middle-class Delhi family's life is turned upside down after they acquire a vast sum of wealth in this light, fun look at Indian culture. Copies are available for checkout at the Info Desk and may also be downloaded as an eBook or audiobook from the County Library website. New members always welcome.

For Seniors Only

Norwalk Senior Center

14040 San Antonio Drive • (562) 929-5580

IHSS Help Desk

Friday, March 2 • 9:30 to 11:30 a.m.

A Representative from Personal Assistance Services Council of Los Angeles will be on hand to provide seniors with information and to answer their questions about In Home Supportive Services (IHSS). IHSS is a program that helps pay for services provided to Medi-Cal recipients who are 65 years or older, disabled adults or legally blind individuals so they can remain safely in their home.

Sponsored by: Personal Assistance Services Council of Los Angeles (PASCLA)

Cooking Demonstration - Healthy Black Bean Salad

Thursday, March 8 • 10 to 11 a.m.

Staff from Regal Medical Group will be at the Center to provide a nutritional cooking demonstration on how to make a healthy and nutritional black bean salad. They will also talk about proper nutrition facts to know and the importance nutrition plays in seniors overall health.

Sponsored by: Regal Medical Group

CalFresh Outreach Assistance

Monday, March 12 • 9 a.m. to 12 p.m.

CalFresh is the new name for Food Stamps. Under new eligibility criteria, those who are age 65 and older may now qualify to receive services.

Sponsored by: Los Angeles Regional Food Bank

"Wills & Living Trust, What is The Difference?" Seminar

Tuesday, March 13 • 10 to 11 a.m.

Staff from My Legal Team will be at the Center to talk about wills and living trusts. They will explain to seniors what the difference is and what benefits each one has.

Sponsored by: My Legal Team Inc.

March Candlelight Dinner

Theme: I'm Looking Over a Four Leaf Clover
Tuesday, March 13 • 5:45 to 6:30 p.m.

Cost: \$6.50 (before Saturday, March 10)

\$8.00 (after Saturday, March 10)

Stop by and enjoy a hot and hearty meal and share an evening of warmth with friends and family. Meal service will consist of Corn Beef and Cabbage, Baked Potato, Salad, Dinner Roll, Dessert and Beverage. Doors open at 5:15 p.m. and meal service ends at 6:00 p.m. Prizes awarded. Dine-in only. Tickets will not be sold on the day of the dinner. Registration is currently being taken.

Neighborhood Watch "Personal Security"

Wednesday, March 14 • 10 to 11 a.m.

A Norwalk Public Safety Officer will be at the Senior Center to discuss with seniors the importance of this issue. Seniors will learn steps they need to take to assure their personal safety and security for their homes.

Sponsored by: Norwalk Public Safety

FREE Blood Pressure Screening

Thursday, March 15 • 9:30 a.m.

Pioneer Medical Group provides this monthly blood pressure screening to seniors free of charge. Blood pressure is taken by a licensed/certified medical staff and the results are discussed with the senior afterward.

Sponsored by: Pioneer Medical Group

St. Patrick's Mixer

Thursday, March 15 • 6 to 8 p.m.

Cost: \$3 per person

Come and enjoy an afternoon of music and dancing with family and friends. We will have a special green drink and cookies for you. Registration is currently being taken. For more information, please call (562) 929-5580.



Norwalk Library

12350 Imperial Hwy., Norwalk, CA 90650
(562) 868-0775 colapublib.org

Children's Events

Paws to Read

Wednesday, March 14 • 4 to 5 p.m.

Children ages 5-12 can practice their reading skills with a friendly therapy dog in collaboration with BARK (Beach Animals Read with Kids). Select a book from our special collection and earn a sticker for reading during these 20-minute sessions. Space is limited.



Photo Highlights: February 2018 City Council Meetings

